

Important References and Links

- **CUSTOM Technical Services 800.282.8786**
 - Chat online, search products and training materials: www.custombuildingproducts.com
- **ANSI** (American National Standards Institute) – www.ANSI.org
 - *American National Standard Specifications for the Installation of Ceramic Tile* contains industry standards for materials and installations
- **ASTM** International (American Society for Testing Materials) – www.ASTM.org
- **TCNA** (Tile Council of North America) – www.TCNAtile.com
 - *Handbook for Ceramic, Glass and Stone Tile Installation* contains construction details showing approved installation methods based on tile type, location and application
- **NTCA** (National Tile Contractors Association) – www.TILE-assn.com
 - *NTCA Reference Manual* is a valuable educational resource
- **ASCC** (American Society of Concrete Contractors) – <https://www.asconline.org/>
 - *ASCC Position Statements available online*